

DEARNE AREA COUNCIL

Performance Report

January- March 2017



INTRODUCTION

Dearne Area Council Priorities



Table 1 below shows the Providers that have been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Dearne Area Council.

Service	Provider	Contract Value/length	Contract end date
Environmental enforcement	Kingdom security	£31,000 per annum	Funded until April 2018
Private Sector Housing Enforcement	BMBC	£38,061 per annum	Funded until March 2018
Environmental, volunteering and education service	Twiggs	£75,000 per annum	Funded until March 2018, with the option to extend a further year

PART A - OVERVIEW OF PERFORMANCE

The Dearne Area Council commissions also contribute to the Councils overall priorities of thriving vibrant economy, stronger resilient communities and citizens achieving their potential. The achievement of the outcomes which includes the figures from the Dearne Development fund are listed in tables below:

*the targets below include the stats from the Dearne Development Fund

Thriving and Vibrant Economy

Outcome Indicators	Target	Achieved
No. of FTE jobs created and recruited to	5	5
No. of PT/sessional jobs created and recruited to	7	7
No. of apprentice and placements created and recruited to	3	5
No. of group/service match funded	-	6
Local spend (average across all contracts)	88%	95%

Stronger resilient communities

Outcome Indicators	Target	Achieved
No. of adult volunteers engaged	60	144
No. of young people engaged in volunteering	30	53
No. of new volunteers	5	22
No of community groups supported (Twiggs)	4	19
No. of volunteer opportunities through commissions	30	60
No. of local business involvement	6	9

Citizens achieving their potential

Outcome Indicators	Target	Achieved
No. residents achieving qualification	10	21
No. residents educated (littering)	10	53
No. of residents receiving health and wellbeing advice/referrals	30	77
No. of young people pre mental health service intervention	0	30

At present, two contracts and one Service Level Agreement (SLA) with BMBC have formally completed their contract monitoring/contract management reporting. The following tables therefore reflect the overview of performance of **three contracts**. These contracts are based on the Dearne Area Council priorities. These contracts are:

Environment: Enforcement- Kingdom

Performance Indicator	Target	Achieved Q4
Patrol Hours completed	408	442
No of litter and dog fouling operations	4	6
No of litter and dog fouling FPNs issued	-	53
No of parking PCNs issued	-	79
Income this quarter	-	1,765
Local spend	85%	95%

Environment: Housing Enforcement -BMBC

Performance Indicator	Target	Achieved Q4
Request for service	100	244
Vulnerable households identified	10	20
Number of requests for action to landlords	8	39
People sign posted to other services	8	4
CPN written warnings issued	0	4
Households supported with waste/recycling	20	40
Local spend	90%	90%

Environment: Clean and Tidy -Twiggs

Performance Indicator	Target	Achieved Q4
Twiggs social action events	1	8
Community groups supported	4	19
Residents educated	10	53
School education sessions	1	4
Residents taking responsibility for areas	4	4
Local business engagement	6	9
Local spend	90%	90%

PART B - SUMMARY PERFORMANCE MANAGEMENT

REPORT FOR EACH SERVICE

The below commission's services, projects and groups paid for from Dearne Area Councils finances also contribute towards meeting Communities Public Health Outcomes which are also mapped to Barnsley Council's 2020 vision of :

- Create more and better jobs and good business growth
- Increase skills to get more people working
- Create more and better housing
- Every child attends school and is successful in learning and work
- Reducing demand through improving access to early help
- Children are safe from harm
- People are healthier, happier, independent and active

KINGDOM

Kingdom environmental enforcement service quarter 4 report submitted on 7th April 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	
Young people		

***Kingdom contribution to meeting Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons
1.19	Older people's perception of community safety

Kingdom received amber on their rag rating as there were a couple of actions from the last monitoring meeting which had not been resolved prior to the meeting on the 19th of April.

During this quarter 53 FPNs have been issued in the area. 46 of these have been for littering offences and 7 for dog fouling offences. The officers have also issued 79 PCNs in the area, mainly on Goldthorpe High Street

The Officers concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street, from the community at large. The service has also been met with an increase in specific witness information regarding offenders. The service offers in the first instance, an FPN armed with a statement from the witness and allow the individual to discharge their liability rather than having to compile a file for prosecution at court. Plans are underway for the next restorative justice litter pick in the Dearne.

	Littering	Dog Fouling	Parking	Total
Quarter 1	66	8	6	80
Quarter 2	59	7	3	68
Quarter 3	66	1	1	68
Quarter 4	46	7	79	132

Prosecutions continue for Littering and Dog Fouling. To date offenders have paid prior to attending, Plead guilty prior to court or have been found guilty at court. There has been a 100% success rate for those that take it to court. The FPN income from Kingdom to the Dearne Area Council for 2016/17 is £13,173.00.

Case Study

A very particular and sensitive complaint was received from a local resident stating that a friend who was a WW2 war veteran and pal who was buried in the Cemetery has had his grave desecrated with dog poo not only on one occasion but several occasions. Other formal complaints were received from other members of the community that the Cemetery was being used as a dog walking area with a number of sites of fouling on the increase.

Armed with this information, enforcement officers created specific days to patrol the area using officers from other areas. Patrol times have varied to cover early evening and early morning. Although there has been only one FPN for fouling the officers have engaged with the cemetery users regarding Littering or Fouling issues and highlighted the consequences. Officers have also handed out Dog poo bags and 'Stubbies'.

The feedback has been positive and patrols continue however the area already looks better.

PRIVATE SECTOR HOUSING

Private sector housing service quarter 4 report submitted on 10 th April 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

***Housing contribution to meeting Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.01	Children in low income families
1.15	Statutory homelessness
1.17	Fuel poverty
1.19	Older people perception of community safety
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.08	Emotional wellbeing of looked after children

During the months January to March 2017 the service received **244** requests for service. These include advice and referrals to other agencies including South Yorkshire Police. Some of these were dealt on an informal basis, either speaking to the tenant/occupier or just sending a general advice letter; others went to more formal action. All cases closed within quarter two are recorded as having a successful outcome.

71 Waste on Premises reports were received and investigated during January to March 2017. Occupiers were spoken to or a general waste letter was sent asking them to remove the waste within 14 days. Of these **63** complied. The ones that did not comply were issued with a CPN Written Warning (8 in total). Of these **5** complied, with **3** resulting in a Community Protection Notice being issued.



Case Study , Fly tipping prosecution

On the 12th July 2016, we received a complaint of fly tipping in a rear garden at Co-operative Street Goldthorpe. At this location, controlled waste consisting of 10 bags of household waste was deposited on land without a waste management licence / permit authorising the deposit. The waste was photographed using a digital camera, and evidence was removed from within it.

On 3rd August 2016 the perpetrator was interviewed under caution. In the interview under caution, she stated that she had acquired a bin from an empty property as she did not have a bin and she filled the bin with her waste. She said that some youths then stole her bin out of the garden and emptied the contents into the rear garden of Co-operative street. She said that she saw them do this but would not report them. She was then asked if she had put some bags of household waste in the rear garden of another garden on Co-operative Street and she replied "not that I know of".

On the 1st March 2017 the perpetrator was brought to court under a warrant as she had been arrested, for failing to attend court. She claimed she did not know about the court date and offence as she had moved to another property. In the circumstances, the Judge adjourned the matter to Thurs 9th March 2017 and granted her unconditional bail to that date. She decided to plead guilty on advice from her solicitor. Due to her declared financial difficulties, she was given a very low fine of £80, plus costs totalling £253.80 and victim surcharge of £30.

TWIGGS

Twiggs environmental service quarter 4 report submitted on 10th April 2017		
Dearne Area Council Priority		RAG rating
Improving the economy	Satisfactory quarterly monitoring report and contract management meeting.	
Skills and learning for work		
	Milestones achieved	
Environment	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
Young People	Overall satisfaction with delivery against contract	

***TWIGGS contribution to meeting Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.04	First time entrants to the youth justice system
1.16	Utilising outdoor space for exercise and health reasons
Health Improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.13	Proportion of physically active and inactive adults
2.23	Self-reported well being

The final monitoring meeting for this contract was held on the 18th of April 2017, the information below is with regards the months January – March . Twiggs provided 4 work placements from Aspire, Princes Trust and two others that contacted the service directly.

The service held 8 social action events and recruited 44 volunteers that worked a total of 116 hours. They supported the Salvation Army on a event, Community gardens scheme, the brick pond and held a dig day at Houghton Road Community Centre

They also held impact of littering sessions at Carrfield, Heathgarth, The Hill and Dearne Valley College as well as undertaking 819 litter picks and collecting 264.5 bags of waste. They worked with nine local buisnesses around the Dearne area such as, Tan and Tone, Bite Me, Cooplands, Weldricks and Café Bijou.

The service has been operating with no concerns. The new contract will commence on the 1st of April 2017



PART C- Dearne Development Fund

Applications: 2016-2017

The panel met twice in the 2016/17 financial year and reviewed 14 applications, of those 11 were awarded the Dearne Development Fund and 6 of these had matched funding from other sources.

Some of the projects that were a success last year have been allocated funding again to ensure continuity, albeit at a reduced cost. However the grant panel have also offered advice on how to become more sustainable in the future. The Dearne Area Council committed 80K in the last financial year to the development fund and have currently spent £68,172.50

***Monitoring information for some of these projects is not yet available.**

SERVICE	PRIORITY	PROJECT TITLE	COST	START	END
CAB	Improving Health	Dearne area financial inclusion outreach project	£9,974	Oct 2016	Oct 2017
Dial Drop in	Improving Health improving the economy	Dearne drop in advice	£6,175	Jan 2017	Dec 2017
Goldthorpe Development Group	Young people	Bounce into summer	£2000	Aug 2017	Aug 2017
Alzheimer's	Improving health	Carers information support programme	£1,022	Oct 2017	Dec 2017
Goldthorpe Development Group	Improving health	In your prime get together	£4000	Dec 2016	Dec 2017
Allotment	Improving health, skills and learning for work, young people	Sessional worker	£8000	Jan 2017	Nov 2017
Goldthorpe town centre group	Improving the economy	Open for business	£5524	Nov 2016	Oct 2017
Reds in the community	Young people	Kicks programme	£5752	Jan 2017	July 2017
Dearne Electronic community	Skills and learning for work	Employability project	£14.800	Jan 2017	Oct 2017

village					
TADS	Young people improving health	Therapies for young people	£8,425.50	April 2017	March 2018
Hickelton bowling club	Young people improving health	Wheel chair access	£2500	April 2017	July 2017

DIAL January 2017- March 2017

During the last quarter the project delivered 13 sessions at Goldthorpe Library to 77 residents. In order to measure progress against the project outcomes DIAL measure benefit/income gain for each individual resident. They use a projected figure in this report as some benefit claim outcomes can take more than 6 months. They also re-visit every individual to ascertain the actual outcome after 6 months. Therefore the projected benefit income gain £99,173.00

DIAL record baseline data with every resident to ascertain their level of a) anxiety and b) confidence and re-visit these a) at the end of the face-to-face session and b) after 3 months. 66 of these reported a reduction in anxiety levels and 31 reported an increase in confidence levels. 65 of the people seeking assistance were between 29-65 years old with the biggest age group been 41-55 years old.

Area of law

Benefits	50
Appeals	12
Housing	6
Access	1
Blue Badge	6
Debt	2

Impairment

Physical disability	36
Mental health	31
Learning disability	6
Sensory impairment	1
Carer	3

Employment Status

Employed	10
Long term sick	56
Self employed	1
Retired	5
Unemployed	1
Carer	3
In Education	1

***DIAL and CAB contribution to meeting Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.09	Sickness absence rate
1.15	Statutory homelessness
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

Citizen's advice

This project is delivered from two rooms at Goldthorpe Library by two qualified advisers – one generalist and one debt specialist. The service continues to be very well used by the residents of Dearne North and Dearne South, with 61 individuals accessing the advice service between January and March 2017 (Quarter 4) This brings the total number of clients up to 107 since the service began.

Clients have accessed the service for support with a variety of different issues including debt, benefits, housing relationships, consumer and employment. Further analysis of the advice and information codes (AIC) from the PETRA case recording system shows that the clients that attended in Q 4 were assisted with a total of 388 different enquiry issues.

Based on the AIC code information, the most common issues that clients came to the outreach to seek help with were: Benefits (46%), Debts (18%) and Relationships (13%)

In Quarter 4 the debt adviser provided specialist debt support to 21 clients, managing a total of £87,847 of debt. This brings the total debt managed by this project to £113,461. As a result, these clients are experiencing improved financial outcomes as their debt repayments are negotiated to manageable levels leading to greater disposable income.

The support given to clients by the general adviser also helps to improve financial outcomes. In Quarter 4, this adviser gave advice on benefits including Disability Living Allowance, Employment Support Allowance and Tax Credits This advice resulted in an estimated £56,868 of additional benefits available to claim.

Implementation of the feedback survey is currently ongoing. Volunteers are currently being trained to complete the feedback survey with existing clients.

The CAB and Dial service have seen a total of 390 people, who have had a benefit gain of £393,156 and have had £113,461 worth of debt managed.

Reds in the community

The team are only 9 weeks into their programme; therefore the performance report is not yet due. However, to date they have had 86 young people access the programme.

***Reds contribution to meeting Public Health Outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.01	Children in low income families
1.16	Utilising outdoor space for exercise and health reasons

Alzheimer's Society

- The Carers programme started Saturday 4th Feb with 9 carers attending
- The service linked in with Anita from Snap tin café to explore how they could develop a community café for people with dementia and their carers
- They also Linked with local PCSO's (Goldthorpe) they are attending carers programme to promote Herbert protocol on 11th Feb
- The service also delivered dementia friends session to PCSOs on 16th March
- They attended "Day of action" to promote Dementia action alliance, SYFR project and dementia services.
- They have been attending lunch club (OAP Unity club) on 8th Feb to promote local services, provide information and access to resources eg quiz questions, reminiscence materials etc.
- The service have Linked with Barnsley Libraries to explore how to develop community groups for PWD and their carers
- They have also attending Goldthorpe dementia group on a regular basis, providing support, information and signposting.

There is now enough money left in the budget to run another programme. The service will provide a full report once participants finish the 2nd cohort.

***Alzheimer's society contribution to public health outcomes**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities	
1.18	Social isolation
Health improvement	
Objective 2: people are helped to live healthy lifestyles, make healthy choices and reduce health inequalities	
2.23	Self-reported well being
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

Goldthorpe Development Group

The Dearne Development fund panel continued the funding for 12 events during 2017 with a view to it becoming sustainable. The panel allocated less finances than they have previously given the group and talked to them about how they may generate income in order to pay for future events. The Dementia action alliance and society attended all three events.

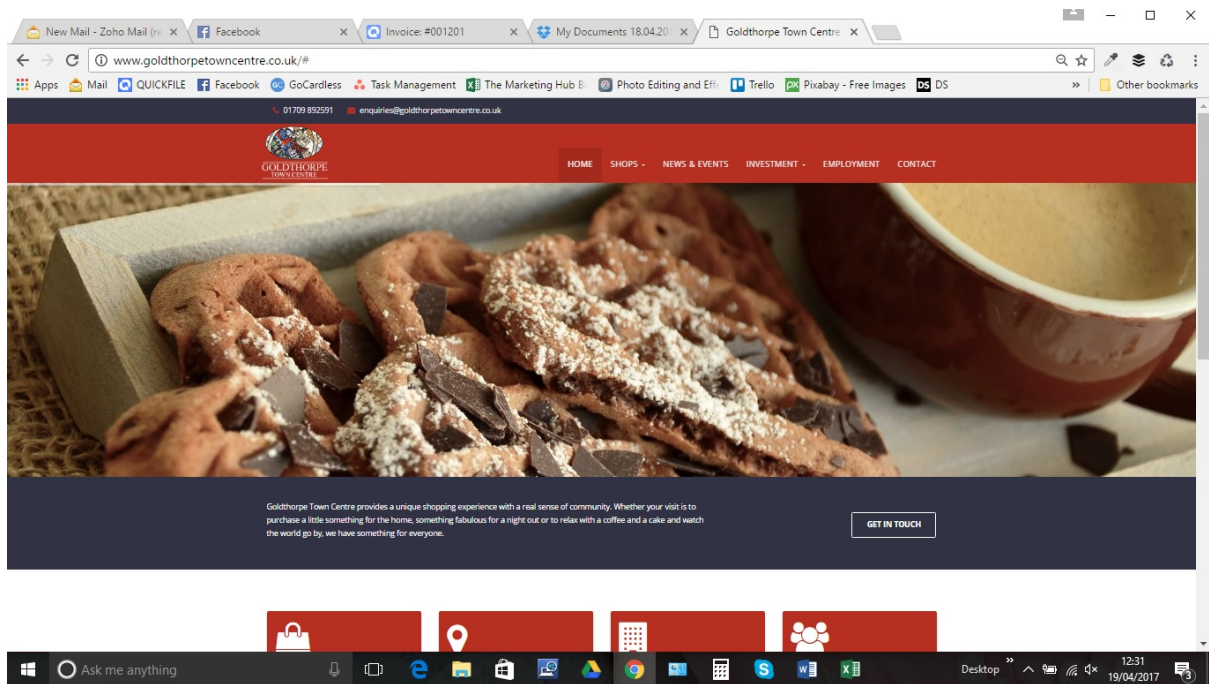
***Goldthorpe development groups contribution to meeting public health outcomes.**

Improving the wider determinants of health	
Objective 1: improvements against wider factors which affect health and wellbeing and health inequalities.	
1.18	Social isolation
Health protection	
Objective 3: The populations health is protected from major incidents and other threats, whilst reducing health inequalities	
3.03	Population vaccination coverage
Healthcare public health and preventing premature mortality	
Objective 4: Reduce numbers of people living with preventable ill health and people dying prematurely, whilst reducing the gap between communities	
4.13	Health related quality of life for older people

	January	Feb	March
People employed through contract	0	0	0
People attending event	79	78	99
Number of events	1	1	1
Providers attending events	1	3	1
Volunteers	8	10	9
New volunteers	0	0	1

Goldthorpe Town Centre

Goldthorpe Town Centre put in a funding bid in order to create a website to promote the work of the businesses in Goldthorpe. The website includes business listings, details of news and events, business and employment opportunities, contact details and social media links. They have also created a data base that contains a list of the businesses located within the town centre. The database is to be used for the purpose of the business community communicating with one another as well as promoting the towns offering via on and off line marketing. So far over 60 hours has been put into these activities.



Website (<http://www.goldthorpetowncentre.co.uk>)

hOurbank

The outcomes and outputs below and are shown are for the project as a whole now that the Development funding has ended. The Dearne Development Fund contribution to the project is 28% in year one with the remaining 72% coming from The People's Health Trust.

Summary of Statistics

- Attendees for weekly coffee mornings averages 14 members per week.
- Attendees for monthly events averages 47 members
- Over the quarter, 70 different members participated in events.
- Number of hours banked by members up to 31st December is 5203
- Number of hours earned and spent by members in one-to-one exchanges is 212

The DIAL Trustees have reviewed the performance framework targets against the quarterly project outcomes and they are satisfied with the performance against target.

Case study one.

In October, Young hOurbank came together to create a community garden behind the Salvation Army Hall, Straight Lane, Goldthorpe. This was building on what is already in situ, utilising the skills of the Young hOurbank team during half term week and leaving the legacy of creating a kitchen garden which will produce fresh fruit and vegetables in the future. The young people also created a wildlife haven.

The activity addressed the six principles of social action as described by the National #iwill project and in turn raised the profile of Young hOurbank. The project successfully engaged seven young people in a healthy activity, promoted teamwork and built confidence and self-esteem. All the young people found the activity enjoyable and worthwhile and this has become a driver for future holiday time activities.

Feedback from the young people was overwhelmingly positive:

'I have really enjoyed the past two days' John

'I have really enjoyed the last two days. I have looked forward to joining Young hOurbank because they are very kind to the community' Courtney

'I never knew gardening could be so much fun' Zoe

'I have helped Young hOurbank to create a beautiful green area. It's been a wonderful experience and brought us all together' Tanya

'Young hOurbank is fantastic!' Tom

